# **Enterprise-Grade Encoding Services**



For customers running important or critical events such as Town Halls & All Hands Meetings, Kaltura offers an enterprise-grade on-site encoding service that includes the hardware & professional services to ensure event success.

Event Services	Standard	Premium
Enterprise-Grade Encoding Stack		
Enterprise-Grade Hardware Encoder	<b>✓</b>	<b>✓</b>
2 x Encoder Appliances (Full Redundancy)		<b>✓</b>
Bonded Internet Connections with Connection/ISP Failover Support		<b>✓</b>
Format Conversion & Deinterlacing	<b>✓</b>	<b>✓</b>
Single or Multi-Bitrate Streaming	<b>✓</b>	<b>✓</b>
Secure Streaming Using RTMPS (Encrypted)	<b>✓</b>	<b>✓</b>
Multi-Language Audio Support		<b>✓</b>
Live Closed Caption Support**		<b>✓</b>
Local Event File Recording		<b>✓</b>
Simulated-Live Support		<b>✓</b>
Headend Video & Audio Feed Monitoring	<b>✓</b>	<b>✓</b>
A Dedicated Encoding Technician On-Site	<b>✓</b>	<b>✓</b>
Integration with Existing A/V Workflows	<b>✓</b>	<b>✓</b>

<sup>\*\*</sup>Live Closed Caption services are billed separately.

# Service Highlights



#### **Reliability with Dedicated Hardware**

Enterprise-grade hardware encoders are a best practice when streaming town halls, all-hands meetings or investor webcasts with absolute confidence. Our teams use best-in-class hardware units from either AWS Elemental or Haivision to ensure success.



#### **Redundancy for Critical Events**

Critical event content should be streamed with core infrastructure redundancies in place to safeguard any failures that may occur during events, ensuring no stream downtime. Premium encoding services include dual-node encoding for critical events.



## **Secure Streaming with Encrypted RTMP**

For companies requiring secure ingest between encoders and Kaltura's cloud, the encoding service supports output over RTMPS (encrypted RTMP) to ensure security and compliance of live content.



Kaltura Event Services are Trusted by the World's Most Innovative Companies

CROWDSTRIKE	MetLife MetLife	SKANSKA	
CRH	BUZZRO	U NOVARTIS	

**SCHEDULE A SERVICES CONSULTATION** 

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https://corp.kaltura.com/company/contact/

### **About Kaltura**

With the mission to power any video experience, Kaltura has emerged as the fastest growing video platform. Kaltura is deployed globally in thousands of enterprises, media companies, service providers, and educational institutions and engages hundreds of millions of viewers at home, at work, and at school.



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